

HIPAA Extension Due Date Quickly Approaching

All RBHAs must be sure they and their contracted providers have filed for a HIPAA extension by October 14, 2002. The extension will give the RBHAs and providers until October 2003 to become HIPAA compliant. If an extension is not filed, the RBHA and or providers will be required to be HIPAA compliant by October 2002. RBHAs should go to the CMS web site to file their extension www.cms.hhs.gov/hipaa. Please send confirmation number and compliance plan to Susan Ross at sross@hs.state.az.us



Administrative Reviews To Take Place Soon

The yearly Operational/Financial Review has been re-named and is now the Administrative Review. The teams have been determined and the dates for the reviews have been scheduled. The following are the dates each (T)RBHA should expect the review team to be at their facility.

CPSA/Pasqua Yaqui	October 8, 9 & 10
EXCEL/Gila River	October 15, 16 & 17
NARBHA/Navajo	October 22, 23 & 24
PGBHA/ValueOptions	November 5, 6 & 7

Edit S430 Problem

DBHS has been notified by AHCCCS that encounters pending solely for edit S430 (Place of service is invalid for specified procedure) will **not** require the RBHA's intervention and will clear during the October cycle.

This edit has been changed by AHCCCS from a hard edit to a soft edit effective immediately and until further notice.

Should you have any questions or concerns, please contact your assigned Technical Assistant.

Top Monthly Pended Encounters

These edits continue to represent the majority of the pended encounter problems and may be sanctionable.

Z720/Z610—Exact Duplicate Found

Encounters are pending because at least one claim was found in the system that matches the pending claim. These claims need to be researched by the RBHAs to determine the cause for the exact duplicate. Multiple units of service for the same client on the same day should be combined. For example: If a client is seen for Peer Support twice in one day, W4048 should be billed on one claim with two units instead of two claims for one unit.



The number of encounters pended for Z720 are as follows:

NARBHA	4,202
EXCEL	82
CPSA 5	18
CPSA 3	5

R600 – Medicare Coverage Indicated But Not Billed

Encounters pending because the TPL file indicates the recipient has Medicare coverage, but the claim has been submitted with the Medicare fields blank. If the TPL file indicates a recipient has Medicare, claims must be submitted with a dollar amount. If the service is not a Medicare covered service, zero must be entered in the Medicare fields. A zero value indicates Medicare did not cover or denied the service.

The number of encounters pended for R600 are as follows:

CPSA 5	2,943
CPSA 3	748
Value Options	529
NARBHA	24

F350 – Number of Units is Invalid for Date of Service

Encounters will pend for edit F350 when the billed unit amount exceeds that procedure code's maximum daily limit as defined in the AHCCCS PMMIS system (reference screen RF113) and the Behavioral Health Covered Services guide. These units are calculated per recipient per date of service, not per provider or encounter.

The number of encounters pending for F350 are as follows:

CPSA 5	1,352
CPSA 3	954
EXCEL	2

If further assistance is needed, contact your assigned Technical Assistant.

- Javier Higuera (602) 553-9085
jhiguera@hs.state.az.us
Value Options
PGBHA
NARBHA
- Anita Delgado (602) 553-9132
adelgad@hs.state.az.us
CPSA
Excel

New Web Application Allows Providers to Verify Eligibility On-Line

AHCCCS has a new Web application that allows providers to verify eligibility and enrollment, and to check the status of fee-for-service claims using the Internet. The Web-based application will be made available to providers in stages. During the month of September, providers whose AHCCCS provider ID is in the 000001 – 051582 range will be allowed to create an account to access the application. In October providers whose AHCCCS provider ID ranges from 051583 – 196578 may create an account. Providers should go to the AHCCCS Home Page at www.ahcccs.state.az.us to create an account. Once at the Home Page click on the **Information for Providers** link to go to the Providers Page. A link on the Providers page will allow providers to create an account and to view eligibility and claim information. Providers who have questions about the Web-based application should call the AHCCCS Customer Support Unit at (602) 417-4451.

Encounter Tidbits Editorial Staff

Ruth Bateman, Kayla Caisse, Barbara Carr, Michael Carter, Anita Delgado, Kevin Gibson, Javier Higuera, Stacy Mobbs, Susan Ross

Monthly IT Meeting Now A Full Day

Starting in September the monthly IT meetings will be expanded to full day sessions (9:00a.m. to 12:00p.m. for HIPAA issues and 1:00p.m. to 4:00p.m. for IT/Encounter). DBHS will try to have Tele-conferencing available for those unable to attend.

If you have items that you would like to have added to the agenda for any of these meetings please contact Susan Ross at sross@hs.state.az.us

Bureau Of Financial Operations Employee Updates

Anita Delgado has joined the Office of Program Support Services and will be working for Kevin Gibson as an Encounter Technical Assistant. Anita will be responsible for researching pending encounters. Anita has years of claims experience and will be a great addition to the Encounter Team.
